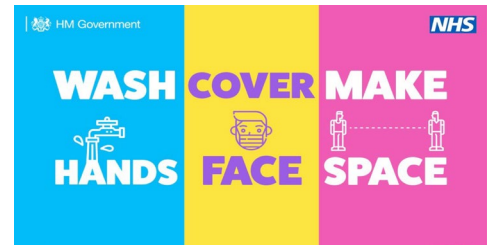




# When You Arrive for Your Appointment



1. Please **wait** inside your car or in the car park. **DO NOT ENTER THE CLINIC**
2. Your Practitioner will come to get you when they are ready.
3. Your practitioner will take your temperature and run through a checklist of **COVID Pre-screen** questions (a copy of these questions are on the window).
4. Please place your **Face Mask** on before you enter the clinic.
5. Once you enter we will ask you to use the sanitizer.
6. Please follow your Practitioner to the treatment room. **Please do not touch anything.**
7. Once in the treatment room, please place **all** of your belongings (bags, coats etc) in the plastic container and place the lid securely on the top.
8. At the end of your treatment, please follow the arrows on the ground to make your way to the exit.
9. If you rebook another appointment, one of the reception team will call you prior to the appointment to take payment.

**Reception will be open between 9am and 1pm during the Lockdown.**

**Please contact us on [info@thewowclinic.com](mailto:info@thewowclinic.com) should you have any questions. Tel: 01243 372272**